

# PhishAgent / RedFox AI Phishing Defender



User Guide for End Users (Non-Technical)

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## 1. Overview

PhishAgent, also known as RedFox AI Phishing Defender, is a lightweight security agent for Windows and macOS that runs in the background and protects your computer from phishing threats.

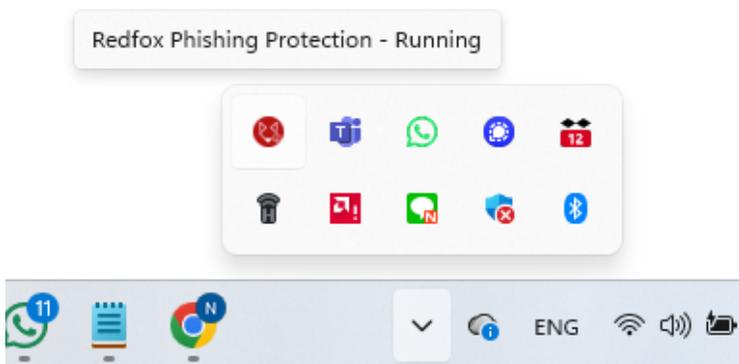
Once installed, the agent works automatically. No daily interaction or configuration is required for normal use.

Note: The application may appear under either name (PhishAgent or RedFox AI Phishing Defender). Both refer to the same product.

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## 2. How the Agent Works

- Runs automatically in the background after startup.
- Appears as an icon:
  - In the system tray on Windows.
  - In the menu bar on macOS.
- Continuously monitors activity to detect phishing attempts.
- Requires no action from the user in normal operation.



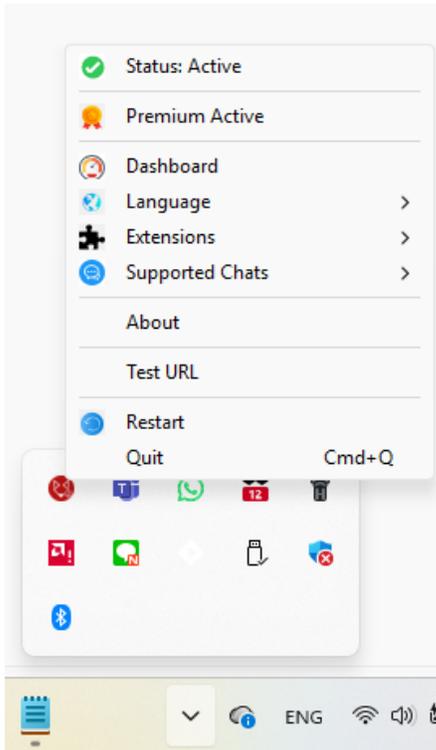
## 3. Using the Tray / Menu Bar Icon

Clicking the agent icon opens a small menu with quick actions.

## Common actions include:

- Checking a link copied to the clipboard to see if it is phishing or safe.
- Opening the application dashboard.
- Changing the application language.
- Installing or managing browser extensions.
- Restarting the agent.
- Accessing additional shortcuts and basic actions.

This menu is the main interaction point for most users.



## Browser Extensions (Important)

After installing PhishAgent (or RedFox AI Phishing Defender), you must also install the browser extensions to enable full protection while browsing the web.

The extensions expand phishing detection and scanning to your browsers, including:

- Google Chrome
- Safari
- Firefox
- Other supported browsers

All browser extensions use the same name: **PhishAgent+**, across all supported browsers.

Without the extensions, protection is limited outside the browser environment.

Installing the browser extensions does not require any additional payment or license.

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## 4. Checking a Link from the Clipboard

You can verify suspicious links without opening them.

This feature allows you to test links from **any source**, including channels and platforms that may not be directly covered by the agent itself (such as external apps, documents, or messages). It helps ensure you stay protected wherever the link comes from and on any platform.

1. Copy the link (Ctrl+C or right-click -> Copy).
2. Click the PhishAgent icon in the tray or menu bar.
3. Select **Test URL**.
4. Wait a few seconds for the result.
5. View the result (safe or phishing).

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## 5. Checking Links Directly in the Browser

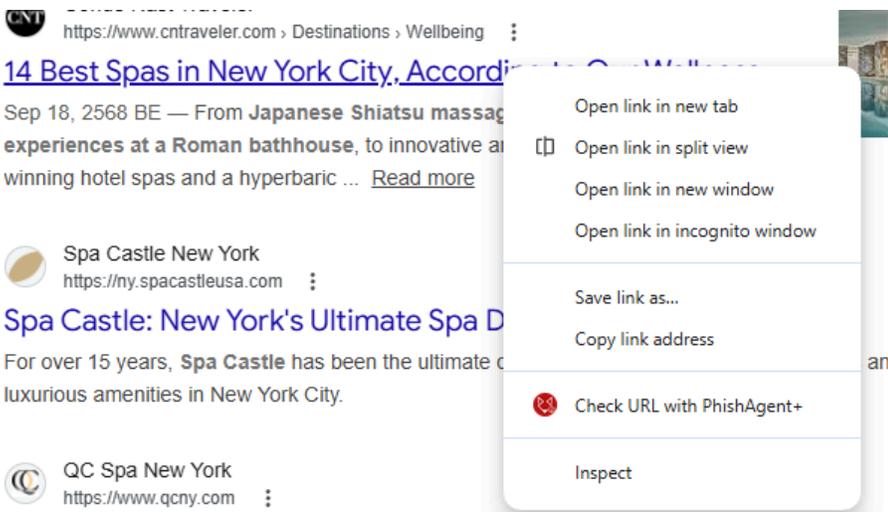
After installing the browser extensions, you can check links directly while browsing.

How it works:

1. Hover over a link on any webpage.
2. Right-click the link.
3. Select **Check URL with PhishAgent+**.
4. Wait a few seconds for the analysis result.
5. View the security indication for that link.

Notes:

- This works on most websites.
- Some websites disable right-click or block this type of interaction. This limitation is controlled by the website itself and is not related to PhishAgent.



## 6. Opening the Dashboard

The dashboard provides additional information and advanced options.

To open it:

- Click the agent icon.
- Select **Open Dashboard**.

Most users do not need to use the dashboard regularly.

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## 7. Dashboard Screens (Short Overview)

The dashboard contains several sections:

### Status

Shows the current state of the agent, protection status, and basic **system health** information.

The screenshot shows the RedFox AI Phishing Defender dashboard. The interface is divided into several sections:

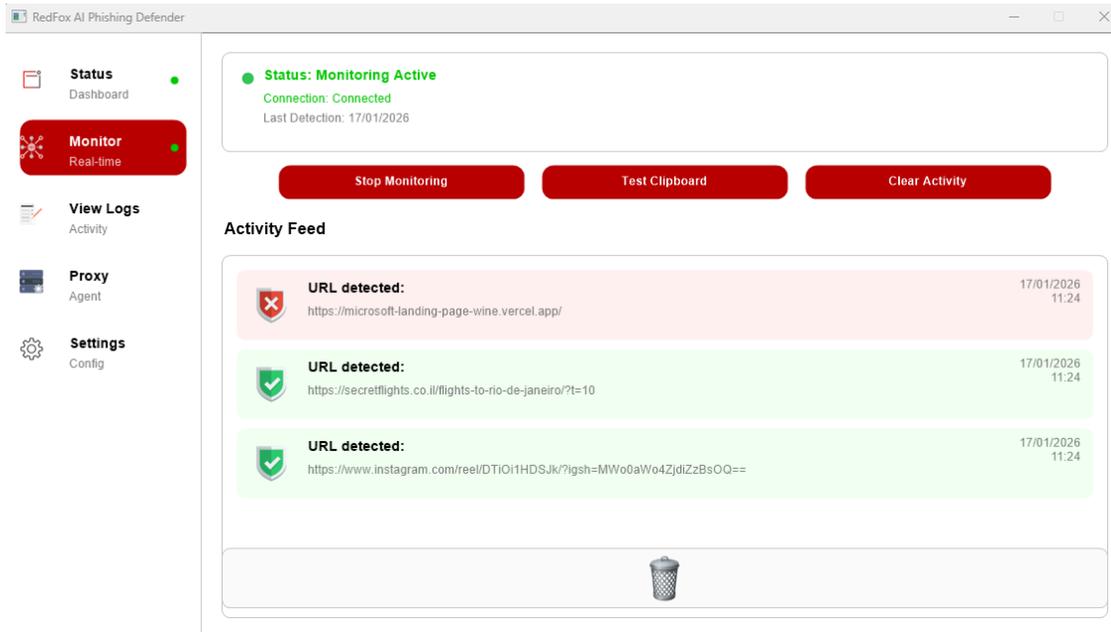
- Status Dashboard:** Features a green shield icon with a checkmark and the text "Active Protection" in green. Below it, it says "Monitoring WhatsApp and clipboard for phishing links".
- System Health:** Lists three metrics: "Agent Connection" (Connected), "Accessibility Permission" (Granted), and "Application Uptime" (11m).
- Recent Activity:** A table showing three entries with their URLs, timestamps, and risk levels.

URL	Time	Risk Level
https://secretflights.co.il/flig...	11:24:34	LOW
https://microsoft-landing-page-w...	2m ago	HIGH
https://shopee.co.th/Zero-Evo-SL...	4m ago	LOW
- Quick Actions:** Three red buttons: "Stop Monitoring", "Test URL", and "Refresh".

A sidebar on the left contains navigation options: Status (Dashboard), Monitor (Real-time), View Logs (Activity), Proxy (Agent), and Settings (Config).

# Monitor

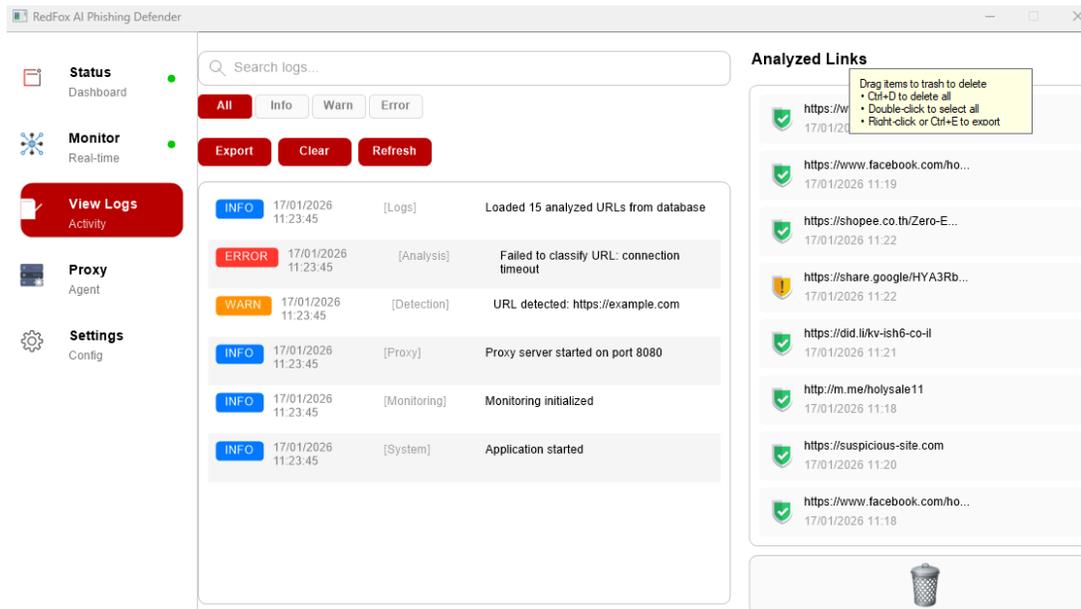
Displays recent activity and detections.



# View Logs

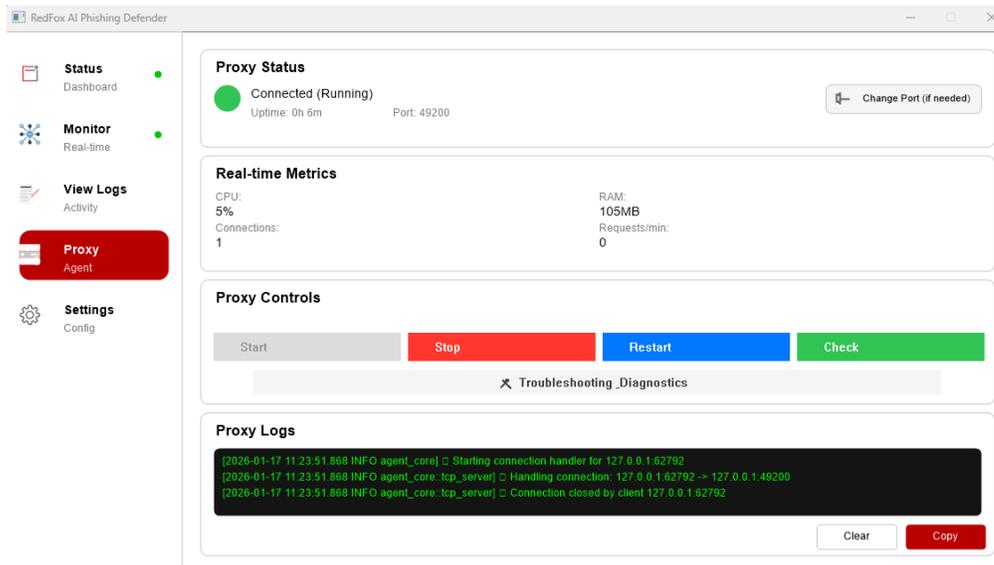
Allows viewing and exporting technical logs.

You can also download logs related to **specific links that were analyzed**, which is useful when investigating a particular event or when support requests detailed information.



# Proxy

Network-related configuration and information.



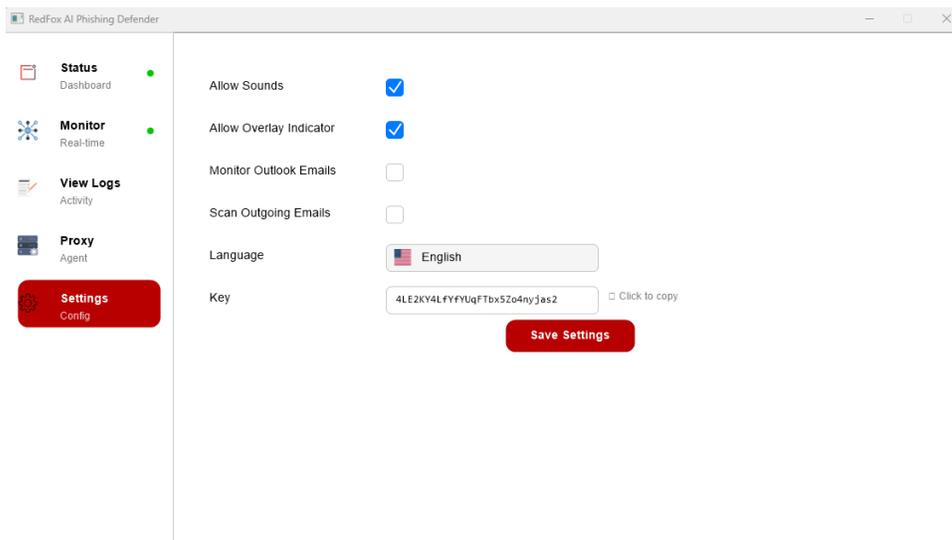
# Settings

General application settings such as:

- Language selection
- Display and interface options
- Basic preferences

This section is intended for regular users as well and is not limited to IT staff.

Some sections are mainly intended for advanced users or when requested by support.



## 8. When Do You Need the Dashboard

Most users do not need to open the dashboard.

Typical cases where it may be useful:

- Support asks you to export logs.
  - You want to verify that the agent is running correctly.
  - Advanced troubleshooting.
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## 9. Best Practices

- Keep the agent running at all times.
  - Use the **Test URL** option when receiving suspicious links from any source.
  - Do not disable the agent unless instructed by IT or support.
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## 10. Troubleshooting (Basic)

PhishAgent / RedFox AI Phishing Defender uses advanced protection technologies, including AI combined with Computer Vision capabilities, to perform high-accuracy automatic scanning and phishing detection.

Because this technology closely monitors system activity in real time, its behavior can be affected by:

- Your operating system version
- Your specific Agent version
- Other applications installed on your computer
- System-level security or network software

For this reason, and to allow safe checking of links from **any source or platform**, the **Test URL** and the **Check URL with PhishAgent+** features are provided as reliable manual verification options.

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### If something does not work as expected

Follow these steps in order:

1. Restart the PhishAgent application from the tray or menu bar.
  2. If the issue continues, restart your computer.
  3. After the computer restarts, make sure to start the PhishAgent application again with administrator privileges (Right Click => Select "Run as administrator").
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## If you used "Quit" on the application or restarted your computer

The initial installation is performed automatically with administrator privileges.

If you manually quit the application or restarted your computer:

- It is recommended to start the Agent again using administrator privileges.

This helps ensure that all protection features continue to work correctly.

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## Common issues and quick solutions

### The icon does not appear in the tray / menu bar

This usually means that:

- You selected **Quit** earlier, or
- You restarted your computer and did not start the agent again.

Solution:

- Start the Agent application manually.
  - If needed, start it with administrator privileges.
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### Browser extension is missing or not working

Possible reasons:

- The extension was not installed.
- The browser was installed or updated after PhishAgent (RedFox AI Phishing Defender)
- The extension was disabled in the browser.

Solution:

- Open the agent menu and use the option to install or manage browser extensions.
  - Verify that the extension is enabled in your browser settings.
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## When to contact support

Contact support if:

- The agent does not start after restart.
- Browser extensions cannot be installed or do not function.
- Test URL does not return results after several attempts.
- You are asked to provide logs for investigation.

Support may ask you to export logs from the dashboard under **View Logs**.